



THE GALLERY DENTAL GROUP

Something to smile about

www.thegallerydental.co.uk

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www.meadowwalk.co.uk

Tel: 01280 812701

Best team entry

Experienced and cohesive team

The team at The Gallery Dental Group have years of experience, in addition to their individual professional qualifications. The practice comprises: one principal dentist; four dentists; three hygienists; one business manager; six nurses; two front of house; and one clinical and compliance manager.

The longevity of some staff members shows the commitment from the team, with one dentist having worked at the practice for 30 years, and another for 29 years. The nursing team's length of service ranges from 1½ years (nurses recruited due to expansion) to 26 years. Some of the team members have grown and developed in their roles; including Bil who was a nurse for 6 years, then reception and compliance, before being promoted to Clinical and Compliance Manager across the group.

As the team have worked together over the years, they are aware of each other's strengths; and where circumstances have changed, have been able to retrain certain staff members into different roles in order retain them. An example of this is Kelley, one of the practice nurses who suffers with a bad back. She was assigned front of house responsibilities, as we recognised her experience and skills in dealing with patients, and didn't want to lose her as a valuable team member.

With such an experienced and cohesive team, this camaraderie is apparent to the patients, who are very familiar with some of the staff members, and like to see the same friendly and approachable faces. Over the years, some of the team have developed such good relationships with patients and their families they have even attended funerals of patients' family members. Dr Balaji on occasion will also give a patient a lift home if they don't have their own transport.

Continuing Professional Development

CPD ensures the team are up-to-date with knowledge required for their roles. This year Dr Balaji attended a WeldOneConcept course in Italy; this concept makes it possible to create a temporary or permanent prosthesis of the highest quality immediately after surgery. This is to place missing teeth, same-day smiles, whilst a patient is undergoing various clinical treatments including implant treatments. Dr Balaji also attended a course in Budapest on bone regeneration, which enables patients who have had missing teeth, and significant jaw bone loss to have dental implants once bone grafting / regeneration has taken place.

Dentist Hellen qualified in invisalign teeth straightening earlier this year.





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During the past two years various members of the team have attended the following courses:

- Medical emergencies, CPR and defib refresher
- Disinfection and decontamination
- Legal and ethical issues
- Safeguarding children and vulnerable adults
- Radiography
- Oral cancer
- Health and safety
- Record keeping



Nurse Clair and Clinical and Compliance Manager Bil, who both manage staff, attended a practice managers' course. Nurses Clair and Emily, who assist Dr Balaji with complex procedures and nervous patients, attended the Saad dental nurse course in conscious sedation.

Chris Barrow, renowned dental business coach and public speaker, has worked with the team and produced in-house workshops on telephony and marketing, including the importance of social media within the business.

Supporting the community

The Gallery Dental Group are based in the heart of the local community, and as such like to get involved with local groups and other charities. The practice undertook the following support for local good causes in the last year:

- Sponsored the football kit for Moretonville Wanderers U8s football club, based in Buckingham
- Sponsored the Buckingham Half Marathon, which supports two charities, the Willen Hospice (based in nearby Milton Keynes), and Alec's Angels
- Donated £50 every month to YC2 Buckingham & Winslow Young Carers Youth Club, a local charity who offer support for children and young people with significant personal caring responsibilities
- Two team members entered, and won, the Ultra Ballroom event in Milton Keynes raising £724 for Cancer Research UK
- Sponsoring a Edward Tobin, a patient, £100 to fund a charity expedition to Nicaragua



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"The Gallery Dental were one of the main partners of the Buckingham Half Marathon. Their generous donation allowed us to provide additional supplies for our checkpoints, as well as present each runner with a cereal bar upon finishing the race, which were very well received! The support from Jenny, the Business Manager, who came along with Hellen, one of the dentists and Bil, the Clinical Manager to cheer the runners on race day was much appreciated. On behalf of the Buckingham Half Marathon, thank you for your support."

Alex Penny
Race Director Buckingham Half Marathon



Support the
Buckingham Half
Marathon

Pictured (left-right):
Bil (Clinical Manager);
Hellen (Dentist);
Jenny
(Business Manager)



Testimonials

The practice invests in training for the team to ensure they provide the best care to patients.

"If there is anyone out there who is in need of dental services of any kind, I can strongly recommend The Gallery Dental. All the staff are extremely friendly, as well as being hugely talented. For someone like me who used to find every visit to the dentist a fear-inducing experience, the quiet confidence of The Gallery Dental has been an oasis."

George H

"I would recommend the practice because of the staff! It's all about them, they're brilliant! Having had extensive dental surgery I am very happy with the way my teeth look. The practice's approach is very holistic, total care approach. I feel my teeth are secure for years to come!"

David M

View video testimonials: <https://thegallerydental.co.uk/patient-stories/video-testimonials/>